
















25 questionnaires were completed at the event. Participants were asked to grade their experience against the following criteria.

	Very bad / Very dissatisfied		Very good / More than satisfied
	Bad / dissatisfied		Excellent / Extremely satisfied
	Good / Satisfied		

The responses received are as follows:

<b>1 Event organisation</b>						
1. The choice of hotel accommodation				8 32%	17 68%	25
2. The training location and its suitability as a learning environment?		1 4%	2 8%	7 28%	15 60%	25
3. The translation services provided during the event?		1 4%	2 8%	7 28%	15 60%	25
4. The dinner venues and the quality of food.		1 4%	1 4%	6 24%	17 68%	25






<b>2 Content of the Learning Cluster</b>						
5. The theme – <b>Integrated Area Based Approach to tackling exclusion and segregation</b> – and the content of the cluster event and its relevance for the group.			2 8%	6 24%	17 68%	25

<b>3 The information sessions</b>						
6. The information session on <b>housing and segregation</b> and its relevance to the needs of the group			4 16%	7 28%	14 56%	25






7. The information session on <b>area regeneration</b> and its relevance for the group			4 16%	8 32%	13 52%	25
8. The information session <b>on using Structural Funds for area regeneration activities</b> – presented by Glasgow		2 8%	8 32%	3 12%	12 48%	25
9. The information session from <b>Torrent about the different housing interventions</b> they have applied including the dispersal programme.			5 20%	3 12%	17 68%	25

<b>4 The site visits</b>						
10. The site visit and presentation about the <b>situation in La Chanca</b> and it relevance to the learning.			1 4%	4 16%	20 80%	25
11. The site visit and presentation about the <b>situation in Los Almendros</b> and it relevance to the learning.			3 12%	7 28%	15 60%	25
12. The site visit and presentation about the <b>situation in El Puche</b> and it relevance to the learning.			4 16%	8 32%	11+2 52%	25

<b>5 Group work</b>						
13. The <b>cross city working group</b> sessions on the subjects of Segregation and Stakeholders?		1 4%	5 20%	10 40%	9 36%	25
14. The <b>market place sessions</b> and there usefulness for consolidating learning at a city by city level.		1 4%	2 8%	8 32%	14 56%	25
15. The learning points as a tool to help the group reflect review and share their learning experiences.			3 12%	9 36%	13 52%	25

<b>6 Teaching methods / presentation</b>						
16. The knowledge and skills acquired during the training and their relevance for the future?		1 4%	4 16%	9 36%	11 44%	25
17. The atmosphere encouraged openness and gave the participants the opportunity to be involved in the learning process?		2 8%	1 4%	10 40%	12 48%	25
18. The content was presented in a professional way.			4 16%	7 28%	14 56%	25
19. The training methods and visual aids were appropriate for the topics and the needs of participants.			6 24%	9 36%	10 40%	25

20. The training met the expectations of participants and the objectives were fulfilled.			7 28%	12 48%	6 24%	25
21. The time allocated to the training was adequate to the content and objectives.		6 24%	9 36%	6 24%	4 16%	25
22. The materials supported the learning process.			3 12%	14 56%	8 32%	25

<b>7 Overall evaluation</b>					
22. Overall evaluation of the learning cluster event.			<b>2</b> <b>8%</b>	<b>15</b> <b>60%</b>	<b>8</b> <b>32%</b>

Any comments and suggestions

<ul style="list-style-type: none"> <li>• Good integration between the cities that were present. A pity that Bologna and Heraklion were missing.</li> <li>• I enjoyed all sessions and learned a lot. Thank you. First day could have kept time better – too long.</li> <li>• More time needed for meaningful discussions</li> <li>• Food choice difficult, More choice needed than pork/ ham</li> <li>• Thoroughly enjoyed the reflective leaning point sessions. Thanks</li> <li>• Very good venue and excellent hospitality but there was too much in the programme to achieve in 3 days.</li> </ul>
<p>Bud = 4      GLA – 4      TOR = 2      KAR = 3      KOS = 1      ALM = 5  UDI = 3      EXPS = 4  26 total</p>

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