

Support and Care Services

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Onto a place of your own

- Pathways to Independence protocols
- Prevention from Eviction and Repeat Homelessness protocol
- Young Peoples Services
- Advice and Support Services
- New accommodation



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Pathways to Independence – 16/17 year olds

- 16/17 year olds can apply to YCH
- Can avoid the Homeless Priority crisis route
- Welfare Priority if not in crisis but in urgent need
- YHN Young People's Services assess every application made by 16/17 year olds
- Leaving Care service



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Pathways to Independence – over 18's

- Designed to assist people who are ready to move on from Supported Accommodation, freeing up bedspaces
- Continuity of Support Planning – no-one set up to fail
- Giving tenancies best chance of being sustained in the longer term
- YHN Advice & Support Workers – Support Plan to ensure tenancy sustained
- Support service users and providers to navigate YCH system, whether eligible or not
- Welfare Priority considered after 2 months on YCH



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Prevention from Eviction and Repeat Homelessness Protocol

- Partnership agreement
- Joint set of principles
- Prevent homelessness
- Identifies vulnerable adults and families
- Sharing information between agencies
- Emphasis on the Think Family approach



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Prevention from Eviction and Repeat Homelessness Protocol

- Since introduction in 2006 and review in 2009, evictions have reduced in Newcastle
- 2006 averaging 55 per quarter
- 2009 averaging 30 per quarter
- Housing agencies working closely with Childrens and Adults Social Care, Supporting People, Youth Offending, Probation, Supported Housing providers, Housing Advice Centre and Mental Health, Drugs and Alcohol Services, etc

Young People's Services

- Emergency access 10 bed space hostel
- Supported accommodation – North Kenton – 16 flats
- Floating Support Service
- Homeless Prevention Assessment
- Family Intervention Project
- Counselling
- Volunteer Service
- Youth Voice



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Advice and Support Services

- Outreach Team (13) - engaging locally with PERHP
- Refugee Move On Team (5) – settling refugees and preventing homelessness
- Pathways Team (7)
 - Supported Housing Move On
 - Drugs and Alcohol
 - Mental Health
 - Hospital Discharge
 - Private Rented Sector service



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New accommodation

- In 2001 Newcastle had 41,000 socially rented stock
- In 2007 figure had fallen to 36,000
- YHN manages 29,000 Council properties
- In 2004/5 to 2007/8 - 215 socially rented homes built
- Supply and demand issues
- Competing demands – 32,500 benefit dependent, 1,000 plus refugees, statutory homeless, regeneration moves, medical priorities, teenage parents, care leavers, older people, prison leavers, etc



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New accommodation

- Site availability in Newcastle
- Leazes Homes
- Bungalow developments – built 33, 10 planned
- General needs – 36 planned
- Homes and Communities Agency
- Young families accommodation – 19 units
- Learning disability accommodation – Concierge Plus – 17 units planned
- Plan to build 200 over next 5 years



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In summary

- YHN services contributing to preventing homelessness and sustaining tenancies in Newcastle
- Huge investment
- New build happening
- But unless we resolve the housing shortage we risk failing to prevent homelessness



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