



Europass Curriculum Vitae

Personal information

Surname(s) / First name(s) **Schlappa, Hans**
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E-mail h.schlappa@aston.ac.uk
Nationality German
Date of birth 29.12.1959
Gender Male

Desired employment / Occupational field

URBACT Expert

Work experience

Dates September 2004 - present
Occupation or position held **Research Manager**
Main activities and responsibilities Design and implementation of third sector and social inclusion research and consulting projects.
Specialist areas of expertise include:

- Collaboration and partnership working
- Integration of immigrant communities
- Civil society and social inclusion in multi-cultural communities
- Performance management and impact assessments
- Evaluation and trans-national comparative analysis

Recent work experience includes:

- Thematic Expert for the URBACT Regenera Network, responsible for topics on social inclusion and third sector organisations in integrated urban regeneration
- URBACT Support for Cities Expert, working on social inclusion issues on housing estates in Hungary and Sweden
- Management of EQUAL funded trans-national study on asylum and immigration
- Impact assessment of URBAN II programmes in the UK and Germany
- Analysis of third sector capacity building programmes
- Analysis of a range of different programmes aimed at supporting young people, older people, ethnic minorities and offenders.

Responsibilities include contracting, budget management, work planning and team building, client liaison, presentation of study results, data analysis and report writing.

Name and address of employer Aston University
Birmingham B4 7ET
United Kingdom
Type of business or sector Academic; Higher education

Dates	2000 - 2004
Occupation or position held	Community Safety Programme Manager
Main activities and responsibilities	Coordinated and delivered crime reduction and social inclusion programmes through partnerships between third sector, public and private organisations. Managed grant allocation and contracting procedures for £7mio in government funding annually. Responsible for strategy development, delivery plans, achievement of contracted outputs and liaison with funders, politicians and residents. Policy development with senior officers in public agencies, such as police, housing, leisure, education and health services. Commissioned and disseminated research to share good practice amongst public agencies and third sector organisations.
Name and address of employer	Birmingham City Council Victoria Square Birmingham United Kingdom
Type of business or sector	Local government; urban regeneration
Dates	1998 - 2000
Occupation or position held	Sustainability and Safety Co-ordinator
Main activities and responsibilities	Developed sustainability as well as community safety partnerships. Managed public consultation, citizen engagement and awareness raising campaigns. Secured funding from a range of sources to finance the implementation of partnership led strategies which focused on housing estates and young people.
Name and address of employer	Cannock Chase District Council Beecroft Road Cannock United Kingdom
Type of business or sector	Local government; urban regeneration
Dates	1996 -1998
Occupation or position held	Urban Forest Programme Manager
Main activities and responsibilities	Developed and delivered urban forestry programme to regenerate derelict and under used land in the large urban conurbation of the West Midlands through a partnership of local authorities, private landowners and third sector organisations. Managed public consultations, community involvement and awareness raising campaigns.
Name and address of employer	National Urban Forestry Unit Wolverhampton Science Park Wolverhampton United Kingdom
Type of business or sector	Third Sector; urban regeneration
Dates	1992 - 1996
Occupation or position held	Business Development Manager
Main activities and responsibilities	Regional responsibility for the establishment of social enterprises to contribute to the social, physical and economic regeneration of deprived towns and cities. Drafted good practice toolkit and delivered training courses on project management in the third sector.

Name and address of employer	Groundwork UK Cornwall Street Birmingham United Kingdom
Type of business or sector	Third Sector, Urban Regeneration
Dates	1998 -1992
Occupation or position held	Project Development Manager
Main activities and responsibilities	Project and partnership development for physical urban regeneration projects. Established volunteer and job training scheme for landscape management and nature conservation.
Name and address of employer	Groundwork Leeds Morley Leeds United Kingdom
Type of business or sector	Third Sector; urban regeneration
Dates	1987- 1989
Occupation or position held	Project Manager
Main activities and responsibilities	Management of employment training scheme for 30 trainees to engage young people in vocational training for jobs in landscape construction and nature conservation. Development of projects and extensive engagement of residents in fundraising and project design.
Name and address of employer	Hammersmith and Fulham Amenity Trust Kingstreet Hammersmith London United Kingdom
Type of business or sector	Third Sector; Urban and environmental regeneration

Education and training

Dates	2001 - present
Title of qualification awarded	Philosophical Doctor (PhD)
Principal subjects/occupational skills covered	The impact of URBAN II funding on third sector organisations
Name and type of organisation providing education and training	Aston Business School Birmingham United Kingdom
Level in national or international classification	
Dates	1998 – 2000
Title of qualification awarded	MSc in Public Services Management (with distinction)
Principal subjects/occupational skills covered	Management and policy analysis of issues concerning the delivery of public services through local government, partnerships or third sector organisations
Name and type of organisation providing education and training	Aston Business School Birmingham United Kingdom
Level in national or international classification	Distinction

Dates 1979 -1986

Title of qualification awarded Diplom Ingenieur für Landschafts- und Freiraumplanung

Principal subjects/occupational skills covered Town and country planning, urban landscape design, nature conservation

Name and type of organisation providing education and training Technische Universität Berlin
Hardenbergstrasse
Berlin
Germany

Level in national or international classification Gut

Personal skills and competences

Mother tongue(s) German

Other language(s) **English, French**

Self-assessment

European level (*)

English

French

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
(C2)	Proficient	(C2)	Proficient	(C2)	Proficient	(C2)	Proficient	(C2)	Proficient
(A1)	Basic	(A1)	Basic	(1)	Basic	(A1)	Basic	(A1)	Basic

(*) Common European Framework of Reference for Languages

Social skills and competences Good interpersonal and team skills. Interested in people, outgoing, able to liaise with very senior officials and activists from local communities

Organisational skills and competences

- Budget management
- Management of programmes delivered through a range of partner organisations
- Moderation and facilitation of plenary or workshop discussions
- Chairing of meetings,
- Presentations to conferences, residents and practitioners
- Management of staff, consultants, volunteers and secondees
- Reporting to politicians, senior officials and funders
- Developing projects through partnerships

Technical skills and competences

- Specialist knowledge of crime and social disorder issues and integrated approaches to address the underlying problems
- Specialist knowledge of social exclusion issues, particularly with regard to young people, older people, ethnic minorities and asylum seekers
- Specialist knowledge of the organization and management challenges faced by third sector organizations, including social enterprises
- Community involvement, public consultation and awareness raising
- Project development, planning and implementation
- Capacity building of public and third sector organizations

Computer skills and competences

Proficient in Microsoft Office applications

Artistic skills and competences

Replace this text by a description of these competences and indicate where they were acquired. (Remove if not relevant, see instructions)

Other skills and competences	A quality conscious, professional manager with an excellent track record in delivering, promoting and evaluating social inclusion projects. Analytical, organised and pro-active with proven team leadership skills. Able to moderate and chair meetings with complex agendas. Excellent report writing skills and wide experience of designing, delivering and commissioning research to inform regeneration practice.
Driving licence	Full UK driving license
Additional information	<p>Selected Conference Papers and Publications</p> <p>Schlappa H, Harris, M, (2008) Hoovering up the Money? Delivering government funded capacity building. <i>Journal of Social Policy and Society</i>, Birmingham</p> <p>Schlappa, H. (2007), "That's their problem isn't it?" Challenges for local authorities and third sector organisations in the delivery of European Union funded urban regeneration initiatives. Paper presented to the Eleventh International Research Symposium on Public Management, April 2007, Potsdam University, Germany.</p> <p>Schlappa, H. (2007), The contribution of third sector organisations towards integrated urban regeneration programmes: Thematic report on the workshops and site visits undertaken by the REGENERA network between 2003 –2006, URBACT, Paris</p> <p>Cairns B, Schlappa H, Young T (2005) Whose Agenda is it Anyway? Capacity building for policy implementation or practice development? Paper to the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), Washington, November 2005</p> <p>Schlappa H (2005) Conceptual and Methodological Issues for the Study of Nonprofit Organisations in the European Union. Paper to the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), Washington, November 2005</p> <p>Schlappa H (2002) Small Voluntary Organisations and Urban renewal: Willing Partners, not bureaucrats. Paper to the Annual Conference of the British Academy of Management (BAM), London</p> <p>Schlappa H (2001) Small Voluntary Organisations in Neighbourhood Renewal: A case for independence and distinctiveness. Association of Community Workers, Newcastle-Upon-Tyne</p>

CURRICULUM VITAE (Annex)

Hans Schlappa

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hschlappa@yahoo.com; 01827 704017

Education

Post Graduate Certificate in Teaching and Learning in Higher Education (submitted August 2009)

PhD on organisational change in third sector organisations; Aston Business School,
October 2001 – June 2009

MSc with distinction in Public Services Management, Aston University, Aston Business School, 1998 –2001
(part time)

MSc equivalent in Environmental Management and Landscape Design (Diplom Ingenieur für Landschafts und
Freiraumplanung), Technische Universität Berlin, 1979 –1986

Current Employment

Aston University **September 2009 - current**
Teaching Fellow

Responsible for a range of undergraduate modules which form part of the Public Policy and Management degree course. Support the development of a Masters programme in Public Policy and Management, provide academic and pastoral support for students and engage in the evaluation and development of existing modules.

Employment History

Coventry University **August 2008 – September 09**
Senior Lecturer, Sustainable Communities (p/t)

Main responsibilities were the delivery of the MSc in Urban Regeneration and teaching across the undergraduate programme on Urban Regeneration and Sustainable Communities. Duties included the delivery of workshops and extended study sessions with part-time masters students, tutorials, student support, setting and marking exam papers, and attending relevant examination boards.

Aston University **January 2008 – September 09**
Sessional Lecturer (p/t)

Delivered the second and third year modules in Marketing and Communications Management in Public Services at Aston Business School and the School of Languages and Social Sciences, including tutorials, student support, setting and marking exam papers.

Aston University, School of Languages and Social Sciences **January – Sept 08**
Research Contract Manager

Responsible for the development and delivery of contract research assignments through academic staff and freelance researchers. Contracts included: Development of a performance management toolkit for commissioners and providers of services in the criminal justice system (Ministry of Justice); evaluation of collaborative, third sector led service provision for older people (Tower Hamlets Borough Council); evaluation

of a third sector healthy living partnership providing services for older people (Hackney Healthy Living Partnership). Please see attached list for details of studies and publications.

Aston Business School, Centre for Voluntary Action Research 2004 – 2007 Research Manager

Responsible for the development and delivery of the Centre's research programme which was funded through contracts with public and third sector organisations, as well as grants from charitable foundations. Leading on tendering, contracting, and client liaison including management of field work, data analysis and report writing. Please see the attached list for details of studies and publications.

Birmingham City Council 2000 – 2004

Regeneration Programme Manager

Responsible for the delivery of social inclusion programmes through partnerships of public and voluntary agencies. Reporting to the partnership board of the Single Regeneration Budget Round 4 programme and the Birmingham Crime and Disorder Partnership. Control of substantial budgets consisting of multiple funding streams and line management of 25 staff. Extensive liaison and contracting across local authority departments, other public agencies and third sector organisations.

Cannock Chase District Council 1998 – 2000
Programme Co-ordinator

Development and resourcing of public sector led multi-agency partnerships to deliver environmental improvement and social inclusion initiatives. Developed the Local Agenda 21 Partnership and the Community Safety Partnership. Business planning, strategy development, liaison with elected members, and chief officers from public, private and third sector agencies.

National Urban Forestry Unit 1996 – 1998
Programme Manager

Contract management of Millennium Commission funded environmental improvement programme. Contracted with local authorities and third sector organisations to improve underused publicly owned land. Developed and delivered a substantial communications and marketing campaign aimed at engaging thousands of residents in tree planting campaigns.

Groundwork UK 1992 – 1996
Business Development Advisor

Development of public, private and third sector partnerships to establish charitable development trusts, social enterprises, social inclusion and environmental regeneration initiatives. Regional responsibility for performance review of Groundwork Trusts, including supporting strategy development, business planning and governance.

Groundwork Leeds 1989 – 1992
Project Development Manager

Development and delivery of environmental improvement projects through volunteers and government funded employment training programmes. Established a social enterprise to train unemployed young people as Countryside Rangers or Landscape Gardeners. Secured funding from local authority, government agencies and private sector companies through sponsorship.

Hammersmith and Fulham Amenity Trust 1987 – 1989
Project Manager

Development and delivery of environmental improvement projects through government funded employment training scheme.

Awards

Emerging Scholar Award, Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), 2002

Best Dissertation in Public Services Management, Aston Business School, 2001

Best Degree in Public Services Management, Aston Business School, 2001

Conference Papers and Publications

Schlappa, H., Pitcher J. (2009 forthcoming), Chapter in edited book on the practice of evaluation with working title: Meaningful use of findings in qualitative evaluation. To be published by Sage

Schlappa, H. (2009), Supporting organisational development and service delivery through collaborative evaluation. Paper to given to the 15th VSSN/NCVO Conference, Warwick

Schlappa, H. (2008), Commissioners or co-producers of social inclusion? Challenges and opportunities for public sector organisations in the delivery of urban regeneration initiatives. Paper given to the Second ISTR/EMES European Conference, July 2008, Barcelona

Schlappa, H. (2008), The Co-production of Social Inclusion: Findings from a cross-national study on the implementation of urban renewal programmes. Paper given to the Voluntary Sector Studies Network (VSSN) conference May 2008, Bristol

Harris, M, Schlappa, H (2007) 'Hoovering up the Money'? Delivering government-funded capacity building programmes to voluntary and community organisations, *Social Policy and Society*, 7 (2) pp135 -146

Schlappa, H (2007) Methodological Challenges in Comparative Qualitative Research: Issues arising from a study on the implementation of a European Union funded urban regeneration programme. Paper given to the 11th International Research Symposium on Public Management, Potsdam

Schlappa, H (2007) 'That's their problem isn't it?' Challenges for local authorities and third sector organisations in the delivery of European Union funded urban regeneration initiatives. Paper given to the 11th International Research Symposium on Public Management, Potsdam

Cairns B, Schlappa H, Young T (2005) Whose Agenda is it Anyway? Capacity building for policy implementation or practice development? Paper given to the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), Washington

Schlappa, H (2005) Conceptual and Methodological Issues for the Study of Nonprofit Organisations in the European Union. Paper given to the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), Washington

Schlappa, H (2005) Urban Regeneration and the Impact of European Union Funding on Third Sector Organisations: Implications of the findings from a review of the literature for the study of third sector organisations in the European Union. Paper given to the First European Conference of ISTR and EMES, Paris

Schlappa, H (2002) Small Voluntary Organisations and Urban Regeneration in the UK: Balancing funding, accountability and independence. Paper given to the Annual Conference of the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), Montreal,

Schlappa, H (2002) Small Voluntary Organisations and Urban renewal: Willing Partners, not bureaucrats. Paper given to the Annual Conference of the British Academy of Management. Middlesex University, London

Schlappa, H (2001) Small Voluntary Organisations in Neighbourhood Renewal: A case for independence and distinctiveness. Talking Point, Nr 198, Association of Community Workers, Newcastle-Upon-Tyne

Completed Research Reports

Schlappa, H. (2009), Evaluation of the inShape Programme. Client: Hackney Healthy Living Partnership

Schlappa, H., Pitcher, J. Thornhill, J. (2009), Development of a Monitoring and Demonstrating Effectiveness Toolkit. Client: National Offender Management Service, Home Office

Schlappa, H., Pitcher, J. (2008), Evaluation of the LinkAge Plus Pilot in Tower Hamlets. Client: London Borough of Tower Hamlets

- Schlappa, H., Candida, G., Thornhill, J. (2008), Qualitative performance measures to assess the impact of services provided for refugees and asylum seekers. Client: Learning and Skills Council
- Schlappa, H. (2008), Evaluation of the establishment of the West Midlands Black Minority Ethnic Advisory Panel; Client: Government Office for the West Midlands
- Schlappa, H. (2007), Project report on the integration of young people from migrant families in the Borough of Brämhult. Client: City of Borås, Sweden
- Schlappa, H. (2007), Project report on the improvement of open spaces and community facilities on the Avas Housing Estate in Miskolc. Client: City of Miskolc, Hungary
- Jacquier, C., Bienvenue, S. Schlappa, H. (2007), Regenera: Sharing Experiences of urban regeneration across Europe. Client: URBACT
- Schlappa, H. (2007), The Contribution of Third Sector Organisations to Integrated Urban Regeneration: Findings from the REGENEREA network. Client: URBACT
- Pitcher, J., Schlappa, H. (2007), Evaluation of the Step Up Project. Client: Crime Concern
- Schlappa, H. (2007), The Process and Impact of ChangeUp in the West Midlands, Phase Two. Client: Government Office for the West Midlands
- Schlappa, H. (2006), The Process and Impact of ChangeUp in the West Midlands, Phase One. Client: Government Office for the West Midlands
- Schlappa, H. (2006), Study on the work of Community Housing Advisors. Client: Birmingham City Council
- Schlappa, H., Pitcher, J., Young, P., Gajjar, P. (2006), Collaborative Working between large and small voluntary organisations. Client: National Council for Voluntary Organisations
- Schlappa, H. (2005), Development of guidance on the inclusion of third sector organisations in the development of Local Area Agreements. Client: Government Office for the West Midlands
- Schlappa, H., Gajjar, P., Cairns, B. (2005), Study into the needs of BME people living and working in rural Shropshire. Client: Community Council of Shropshire
- Schlappa, H., Gajjar, P., Young, P., Cairns, B. (2005), Evaluation of the SRB4 funded Capacity Building Programme B:CAN. Client: Birmingham Voluntary Service Council